



MAHARASHTRA STATE WAREHOUSING CORPORATION

583/B, Market Yard, Gultekadi, PUNE-411 037

Tel. 020-66266800

Email: - info@mswc.in, Website: www.mswarehousing.com

No. MSWC/Computer/UPS_AMC/161

Dt. 08.07.2026

To,

Sub: Comprehensive AMC of 20 KVA Online UPS installed at MSWC, Head Office, Pune

Sir,

Sealed quotations are invited for comprehensive AMC from reputed / authorized firms for award of Annual Maintenance Contract (AMC) for Online UPS Systems without Batteries as listed, from registered, reputed, experienced and eligible firms who have executed similar nature of work in any Government Departments, Autonomous, Semi-Government Organizations, including Public Sector Undertakings, and, MNC companies in Maharashtra and satisfying the terms and conditions mentioned in this document.

Specification	Quantity
Online UPS 10kVA GXTMT+LX(3*3) suitable for Three Phase AC Input and Three Phase AC Output, Floor Mounted Type Rating of UPS: 20 KVA, Indicative Back-Up time: 240 minutes (Excluding batteries)	1 Nos

TERMS AND CONDITIONS

1. Validity of Quotation - The offer should remain open for THREE MONTHS s from the date of opening of Quotation.
2. The MSWC, reserves the right to accept or reject any quotation without assigning any reason what so ever.
3. The firm must have expertise in preventive on-site maintenance and repair of UPS and other Electrical part which is linked to UPS Systems and maintenance service of the UPS batteries. The firm also must have a expertise Engineer in UPS trouble shooting.
4. The firm must be 'registered' firm and should also be registered with the State Sales Tax Department for Works Contract Tax (certificates of registration have to be provided to this department). Possession of valid ISO certificate in the same field is an added advantage.
5. The TDS as per Govt Rates prevailing will be deducted from the Invoice/ bill and balance will be paid.
6. Copies of the following documents should be submitted along with techno-commercial bid.
7. Period of Contract - The Period of Contract shall be for one year from the date of commencement of the contract If contractor works satisfactorily the contract may be extended for further one year with same rates and terms & conditions. However, the contract can be terminated at any time during the period of contract after giving notice of 15 days, if the firm did not render the services satisfactorily or parts / spares provided by the firm are found sub-standard or any other reasons as the institute may deem proper.
8. Scope of Work
The firm has to be provide Comprehensive AMC of UPS Systems with batteries service maintenance installed in MSWC, HO Pune. for providing continuous power supply to the servers, switches, computers systems, peripherals etc. The MSWC will provide new batteries, if required is to be replace by the AMC vendor with no additional cost.

9. The rates quoted will remain in force for the full period of the contract. No demand for revision of rates on any account shall be entertained during the contract period. It will be open to the MSWC to extend the term of the agreement beyond the contractual period of one year on the same terms and conditions for a further period not exceeding Six months, if necessary.
10. The firm shall maintain the equipment as per manufacturers' guidelines and shall use standard components for replacement. In case of any instance of sub-standard repair/replacement of parts by the firm, it may lead to cancellation of the contract and any other legal action may be taken against the firm.
11. The MSWC shall not be liable to make payment over and above the comprehensive maintenance cost, in any case. All types of repair/replacement of spare parts (as per scope AMC) shall be covered under the comprehensive maintenance contract.
12. Maintenance charges under the AMC shall have to specify the contractor what consumables are included in the quoted AMC price.
13. The supplier has to provide the stand by UPS unit for the unit taking outside for repairs after approval of the Programmer, MSWC, Pune.
14. No Advance payment shall be made. Payment of maintenance shall be made on quarterly basis i.e., after completion of every quarter of maintenance by the firm. For making the payment, the firm will have to attach with their quarterly bill, a report of 'satisfactory service' from the Programmer, Computer Centre, MSWC Pune. The bill submitted by the firm for quarterly payment must bear PAN / GST Registration number. The firm shall be liable for recovery at higher rates vis-à-vis those contracted with it, which may have to be incurred by the department on maintenance for the balance period of contract through alternative means. Further, the act of backing out will automatically debar the firm from any further dealing with the department.
15. It shall be the responsibility of the firm entering the contract not only to make the items under AMC work satisfactorily throughout the contract period but also to handover the items under AMC to the MSWC, Pune in working condition on expiry of the contract.
16. The vendor would be required to rectify the defects in 8 working hours time from the time of report in the office or time of receipt of complaint whichever is later, in cases where spare parts are required.
17. In exceptional circumstance where the equipment/component is to be taken to Company's premises / service centre for repairs,
18. Successful party will have to enter in an agreement with MSWC for this work on required stamp paper.
19. AMC contract can be terminated with in one month notice period.

The sealed quotation should be addressed to the Programmer within following dates and should be superscripted with "QUOTATION FOR Scanner".

Encl. Performa of Rate Quotation

Quotation Date

Quotation submission date – From 08.07.2026 to up to 16.07.2026 11.00 am

Last date of quotation - 16.07.2026 up to 02.00 pm.

Quotation opening date – 16.07.2026 up to 05.00 pm.

To be submitted On the Letter Head of company

QUOTATION for Comprehensive AMC of 20 KVA Online UPS installed at MSWC, HO, Pune

Specification	Comprehensive AMC Charges Per Year Per Unit in Rs. In Fig. and In words	Quantity	Total Cost
On-Line UPS with isolation transformer suitable for Three Phase AC Input and Three Phase AC Output, Floor Mounted Type Rating of UPS: 20 KVA, Indicative Back-Up time: 240 minutes (Excluding batteries)		1 Nos	
CGST %			
SGST %			
Total			

This is to certify that I / We before signing this Quotation have read and fully understood all the terms and conditions contained in the tender document and undertake myself / ourselves to strictly abide by them.

Date :

Authority Signature with Seal Designation: